

HINCKLEY AND BOSWORTH BOROUGH COUNCIL

FINANCE & PERFORMANCE SCRUTINY

10 SEPTEMBER 2018 AT 6.30 PM

PRESENT: Mr KWP Lynch - Chairman

Mrs R Camamile, Mrs H Smith, Miss DM Taylor and Mr R Ward

Officers in attendance: Julie Kenny, Rebecca Owen and Ashley Wilson

161 APOLOGIES AND SUBSTITUTIONS

Apologies for absence were submitted on behalf of Councillors Cope and MacDonald.

162 MINUTES OF PREVIOUS MEETING

It was moved by Councillor Camamile, seconded by Councillor Williams and

RESOLVED – the minutes of the meeting held on 16 July 2018 be confirmed and signed by the chairman.

163 DECLARATIONS OF INTEREST

No interests were declared at this stage.

164 PERFORMANCE AND RISK MANAGEMENT FRAMEWORK QUARTER 1 2018/19

Members were provided with the first quarter outturn for performance indicators, service improvement plans, corporate risks and service area risks. A member queried the impact of universal credit on rent arrears and recovery. In response it was noted that there was a report programmed for the November meeting of the Scrutiny Commission.

In relation to the number of households in temporary accommodation, a member asked whether the target was likely to be met or whether it should be revised. In response it was agreed that this would be discussed with the relevant director and reviewed when the impact of the new housing legislation was known.

A member asked what constituted a 'household' in relation to the homelessness indicators and in response it was explained that this could be an individual or a household but that the number of people to which this indicator related would be sought and reported to members outside of the meeting.

RESOLVED – the report be noted.

165 RESIDENT SATISFACTION SURVEY - WINTER 2017/18

Members were informed of the findings of the winter satisfaction survey. It was reported that the survey was sent to the citizens' panel and a random selection of residents and was also available online. It was reported that the number of members of the citizens' panel who responded had decreased but the number of responses from those randomly selected had increased. Most interesting was that the number completing the survey online remained fairly low.

A member expressed concern that the survey showed that residents seemed to feel less safe. In response it was suggested that the information showed that this was mostly due to street lighting and policing which was not in the control of the council.

Further concern was expressed that trust in the council had reduced by 3% since the last survey but acknowledged that many of the respondents had a particular issue in mind when responding as outlined in the comments.

A member queried the table at the top of page 27 and asked whether the location "DF" should be De Montfort ward in Hinckley as it related to that area and not Desford. It was agreed that this would be checked.

RESOLVED – the report be noted.

166 REVENUE & CAPITAL OUTTURN

The financial outturn position at June 2018 was presented to members.

A member queried the £52k shortfall in car parking income and officers agreed to bring a breakdown to the next meeting.

The reason for under recovery on rents was questioned and it was noted that this was due to vacant properties.

RESOLVED – the report be noted.

167 FINANCE & PERFORMANCE SCRUTINY WORK PROGRAMME

In considering the work programme, the forthcoming frontline service reviews for planning (November) and housing (December) were highlighted. A member suggested that more information about the turnaround time for void properties could be requested at the December meeting.

The frontline service reviews for the following year were discussed and it was agreed that Environmental Health would be asked to focus their review on health and safety enforcement.

(The Meeting closed at 7.13 pm)

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CHAIRMAN